

Curriculum Vitae for Jane Brunskill

Summary

Jane is a training professional. Her speciality is the design and delivery of ICT service-related training programmes that deliver both the system-related knowledge and cultural business change.

Jane's approach is structured and thorough, built up though hands-on experience of delivering training courses and of advising large organisations as a consultant. It begins with an analysis of training needs to ascertain the business change that the client is aiming to bring about.

Jane's areas of expertise include:

- ▶ **Training needs analysis.** Review of training needs to ascertain the business change that the client is aiming to bring about and the current skill levels of staff.
- ▶ **Training programme design.** Structuring of training programmes, design of training courses and development of training materials.
- ▶ **Training delivery.** Giving classroom-based training courses to client staff.

Jane originally trained as a school teacher. She then joined the British Council where she gave training courses to local and overseas staff in business-related subjects such as accounting and finance. Following a spell as a trainer at a software house, Jane joined PricewaterhouseCoopers as a consultant. While there, and subsequently with IBM, she advised clients on the training-related aspects of large business change programmes. Following a career break to raise a family, she recently formed Lyncombe Consulting

Education and other qualifications

Education:	BSc Honours in Biology (2-1), Exeter University
Other:	PGCE Certificate in Training

Positions held

2011 – Present	Management Consultant, Lyncombe Consulting Ltd. Provided independent business consulting services, largely to the public sector.
2003 – 2011	Career break Full time Mother.
2002 – 2003	Consultant, IBM (United Kingdom) Limited Member of the business consultancy team, designing training programmes for IBM's public sector clients.
1998 – 2002	Consultant, PricewaterhouseCoopers (PwC) Advised PwC's clients on training matters, and developed and delivered training courses.
1994 – 1998	Training Manager, Microdec Co-ordinated the delivery of software training to Microdec's customers and developed internal training.
1989 – 1994	Training Manager, British Council. Managed training programmes for British Council staff.

Recent assignments

MoD	Jane was a member of the MoD/PwC team responsible for the implementation of new accounting systems, based on Oracle Financials. She helped to develop the training programme and materials for the deployment of the new business processes.
Child Support Agency	The Child Support Agency was running a large programme to deliver a new administration system. Jane was part of the PwC team responsible for the business change aspects of the programme. She created training courses for the staff that combined how to use the system with the revised ways of working.
Barclaycard	Jane was part of the team that developed and delivered training programmes for staff in a new Barclaycard call centre.